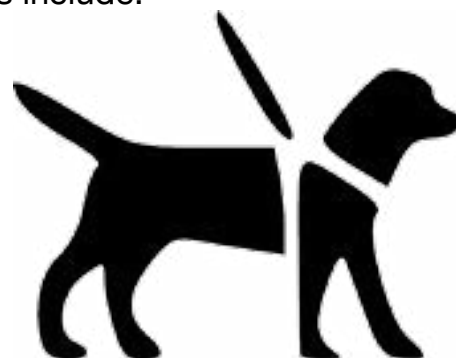


Ten Things You Should Know About Service and Support Animals at UCSC

Service Animals

- Service animals are dogs that are individually trained to do work or perform tasks for the benefit of an individual with a disability. Some of these tasks include:
 - Assisting partner with low vision;
 - Alerting partner who is deaf or hard of hearing;
 - Pulling a wheelchair;
 - Retrieving items such as medicine or the telephone;
 - Recognizing and assisting during seizures;
 - Reminding partner to take medication;
 - Detecting, preventing, or interrupting the onset of a panic attack, or unwanted behaviors;
 - Assisting with balance or stability.
- Service animal partners are not required to provide medical documentation or proof that their service dog has been trained. There is also no requirement that the service animal wear a vest or other type of identifying label.
- Service animals are allowed to accompany people with disabilities in all public areas.
- Service animals are working animals; do not interact with them unless you've asked the animal's partner for permission.



Support Animals (Emotional Support Animals)

- Support animals are animals that individuals with disabilities utilize for emotional support, well-being, or comfort. Because they are not individually trained to perform disability-specific work or tasks, they are not service animals.
- Support animals may be permitted on campus **in residences or workplaces only** on a case-by-case basis. Support animal partners must first submit a request and appropriate supporting documentation to the department listed in the UCSC Service and Support Animal Procedures **before** bringing their animal to campus.

Important Information

- Service and support animals must be under the control of their partners at all times.
- Many individuals using service animals do not have an obvious disability. If it is not obvious that a dog is a service animal, **and there is a concern about the animal's presence on campus** (e.g., the animal is not under the partner's control), UCSC employees may remind the partner that pets are not allowed on the UCSC campus. If the partner says the animal is a service or support animal, thank them and move on.
- If any animal is exhibiting aggressive behavior, please contact the Campus Police Department at (831) 459-2231, extension 1.
- Information about the Americans with Disabilities Act (ADA) at UCSC, including the UCSC Service and Support Animal Policy, can be found at <http://ada.ucsc.edu>.